

# Travel assistance

Extending coverage no matter where life takes you



## Feel safe wherever you go

Anthem Blue Cross Life and Health Insurance Company (Anthem) knows the importance of feeling safe when you are away from home.

## Bring the comforts of home on the road

What would happen if you got sick in another city or country? Who would you call if you couldn't speak the language? Anthem has teamed up with Europ Assistance USA<sup>1</sup> to give you vital travel services that help you when you or your family are 100 miles or more from home for either personal or business reasons.

## A helping hand in medical emergencies

You can feel safe knowing that you can use travel assistance services 24 hours a day. If you need emergency medical care while traveling, simply call the toll-free number to:

- Find doctors, dentists and medical facilities
- Set up an emergency transfer if you're in the hospital, when medically necessary, up to \$100,000
- Send your dependent children home if they're left without an adult to care for them due to your medical emergency<sup>2</sup>
- Send the person with whom you are traveling home<sup>2</sup>
- Set up a bedside visit for a family member or friend if you stay in the hospital for more than seven days, or if you are in critical condition<sup>2</sup>
- Set up and pay for the return of mortal remains, should a member die while traveling<sup>3</sup>

## Highlights of the program

- You're enrolled in travel assistance when you choose group term life and AD&D insurance from Anthem
- Travel assistance services are offered to you and your family 24 hours a day, seven days a week
- This program helps during medical emergencies and gives useful tips before you leave on your trip

## Your travel companion

Not only does this program help out during medical emergencies, it also offers these personal services:

- Send and receive emergency messages
- Emergency cash advances (up to \$500<sup>4</sup>)
- Emergency medical payments (up to \$10,000<sup>4</sup>)
- Legal help and bail (up to \$5,000<sup>4</sup>)

**Valid only for eligible members. Retirees are not eligible for travel assistance services.**

## Easy access to travel tips

Europ Assistance USA can give you useful tips before you travel, such as vaccine and passport requirements, foreign exchange rates, travel advice and weather conditions.

You can get details by calling Europ Assistance USA:

**From the U.S. and Canada:** 866-295-4890

**From other countries (call collect):** 202-296-7482

You also can also get details online. If you have questions and want a full description of covered services, go to [europassistance-usa.com](http://europassistance-usa.com) and click on the GO button. Here is your log-in information:

**Username:** AnthemBC

**Password:** 95164

[anthem.com/ca](http://anthem.com/ca)

1 In all cases, Europ Assistance USA only suggests a medical professional, medical facility or attorney that gives services to the eligible member. They are not employees or agents of Europ Assistance USA or Anthem. You choose the medical professional, facility or legal counsel you want. Europ Assistance USA or Anthem is not liable for any medical advice or legal counsel given by the medical professional or attorney. Europ Assistance USA also is not liable for the negligence or other wrongful acts or omissions of any of the health or legal care professionals who give these services. The covered member cannot take action against Europ Assistance USA or Anthem for its suggestion of or contract with a medical professional or attorney.

2 Up to \$5,000.

3 Up to \$10,000.

4 You must pay back Europ Assistance USA for these costs.

Europ Assistance USA is not affiliated with Anthem and the services provided are not part of the insurance coverage provided by Anthem. The agreement between Europ Assistance USA and Anthem is subject to change, which may affect the services offered.

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For easy access to your travel assistance protection, cut out and carry the wallet card below while traveling.



*Valid only for eligible members.  
Retirees are not eligible  
for travel assistance services.*

### Europ Assistance USA

For travel emergency assistance services, call the appropriate number below, depending on your location:

**U.S. and Canada:** 866-295-4890

**Other locations (call collect):** 202-296-7482

Visit [europassistance-usa.com](http://europassistance-usa.com) Username - AnthemBC, Password - 95164 or send an email to [ops@europassistance-usa.com](mailto:ops@europassistance-usa.com)

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